

How to get a digital copy of your member ID card



Did you know you have two ways to access your Independence Blue Cross (IBX) member ID card(s) digitally? This may be helpful if you don't have your physical card on hand — like if you left it at home, lost it, or need to fax or email it to a health care provider.

1. Online at ibx.com

When you log in to ibx.com, you'll see your personalized *Quick Actions* page, where you can access a direct link to your ID Card (orange box).

You may also skip to the *Dashboard* page and click on *View ID Cards*.

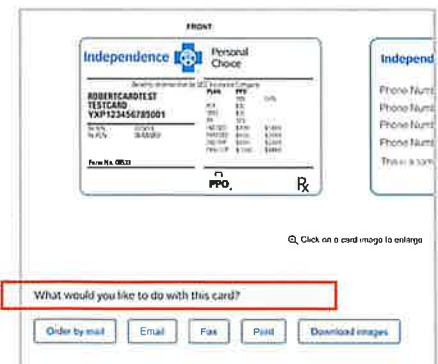
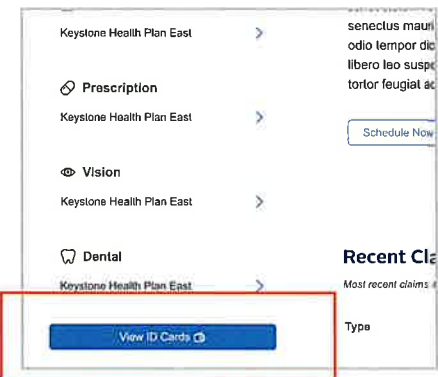
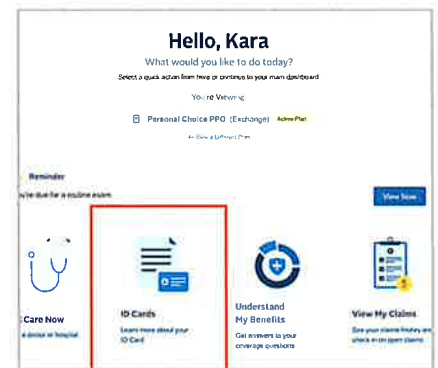
Click on the image of your ID card to view a digital version of your card.

- Select *Print* to print the card.
- Select *Download Images* to save a PDF of your card.
- Select *Email* to email a copy of the card or *Fax* to fax a copy of the card.
- Select *Order by Mail* to order a replacement card.
- If any dependents are covered by your health plan, select their names from the drop-down list to view each dependent's digital member ID card.

Want to better understand what is on your ID card?

Click on *How to Read My ID Card* to see what information is on your card.

Not yet registered for online account access? Visit ibx.com or download the IBX Mobile app and sign up today.



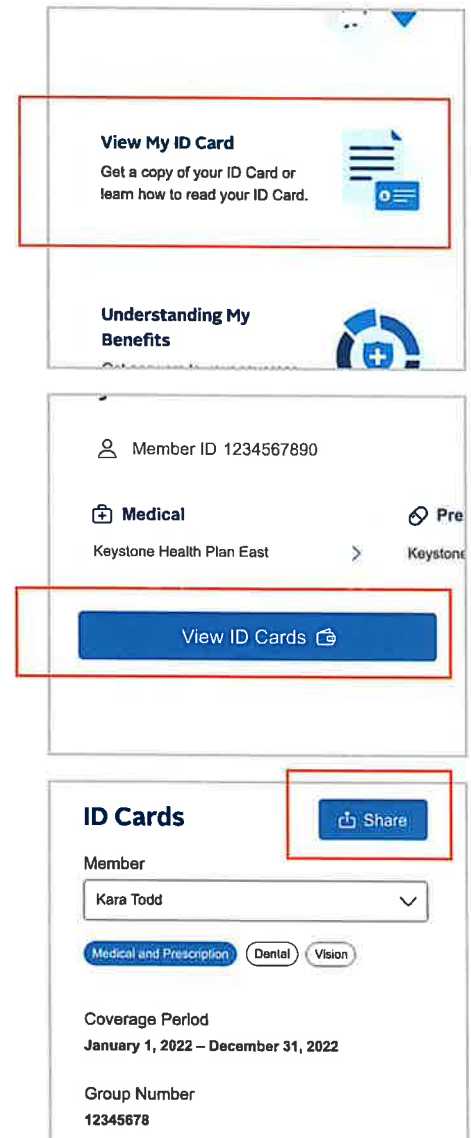
2. On your smartphone

Download the IBX Mobile app on your smartphone. When you log in, using the same login information as ibx.com, you'll see your personalized *Quick Actions* page, where you can access a direct link to your ID Card (orange box). You may also skip to the *Dashboard* page and click on *View ID Cards*.

- Select *Share* to see options such as Print, Download Images, Email, and Fax.
- Select *Order by Mail* to order a replacement.
- Use the drop-down menu to view the ID cards of any dependents on your plan.
- If you have an iPhone, select *Add to Apple Wallet* to make your card easily accessible.

Having your ID card handy is important

You may need your member ID card at any time for doctor visits, at the pharmacy, and to contact our Customer Service team. So it's good to know you have options to access it wherever you are!



Independence Blue Cross offers products through its subsidiaries Independence Assurance Company, Independence Hospital Indemnity Plan, Keystone Health Plan East, and QCC Insurance Company — independent licensees of the Blue Cross and Blue Shield Association.

